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Therapeutic Communications For Health Care (Communication And Human Behavior For Health Science)
Synopsis

This is your comprehensive guide for the most important component of the relationship between caregiver and patient: communication. Successful communication with patients can decrease patient anxiety, increase patient compliance, and result in a positive experience for all involved. This book focuses on the therapeutic response to specific situations and client needs, with examples of both good and bad communication to help you communicate therapeutically and effectively in diverse health care settings.

Book Information

Series: Communication and Human Behavior for Health Science
Paperback: 288 pages
Publisher: Cengage Learning; 3 edition (July 24, 2007)
Language: English
ISBN-10: 1418032646
Product Dimensions: 0.5 x 7.2 x 9 inches
Shipping Weight: 1.1 pounds (View shipping rates and policies)
Average Customer Review: 4.3 out of 5 stars See all reviews (19 customer reviews)
Best Sellers Rank: #194,748 in Books (See Top 100 in Books) #47 in Books > Textbooks > Medicine & Health Sciences > Medicine > Clinical > Physician & Patient #47 in Books > Textbooks > Medicine & Health Sciences > Nursing > Clinical > Nurse & Patient #64 in Books > Medical Books > Nursing > Nurse-Patient Relations

Customer Reviews

I have been counselling patients for more than 15 years based on what I've learned at school and at work. And I was looking for a book that would really touch the humanistic side of the patient counselling process. Thanks God, I found it. I highly recommend keeping a copy of it in your library to refer to it whenever you feel that you are sinking in a dry world of guidelines and recommendations. It is the real thing.

This book is a waste of money and I regret buying it. If you've already taken a class that requires a large textbook, such as psych nursing, then you've already learned the communication/culture material presented in this text.
This "used" book is definitely like brand new! I was also surprised it came with the cd-rom since it's not always guaranteed when buying used textbooks. I would definitely purchase from VarsityTextbooks again.

Very politically incorrect book. Preaches about not stereotyping and then has a section that basically teaches you stereotypes! Fo example...it mentioned that African Americans are often late and speak in Ebonics? What the hell? Any street slang...country, creole, or anything else could be considered Ebonics. Ridiculous! Many errors in case studies, such as Janets name is now James...Makes you question the credibility of the book. If you are considering this for your class its got good basic principles but the rest is garbage.

It is ok to read for me but there are more different stories out there. It would be great if more information provided for different cultures and beliefs.

All about therapeutic communication just like it says. Must have if you are taking this class. Super easy to follow.

the book was in great shape, a little highlighting but not too bad. I got the book just when promised.

love this book, it is so informative in medical assisting and am still using it for another quarter!

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